

Carlton Colville get a website makeover with New Era

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Carlton Colville Primary is 459 pupil school based in Lowestoft Suffolk. When new IT Manager Andy Graham started at the school, he soon realised their current site was both outdated and unfit for purpose. After looking at a number of providers, they chose a New Era website.

Excellent service from design brief through to launch

The school wanted to start the website from scratch and approach it with a clean slate. From the initial design phase through to the finished article, they were impressed with the level of service from our support team, who guided them through every step of the build. Not only that but they were up and running in a matter of weeks.

The websites are easy to update and look crisp and professional. The support is brilliant and the whole design process was painless from start to finish.

Great feedback from parents

A school website is often the first impression a parent will have when reviewing school choices. Additionally, it is also one of the first places a parent will look for school information, making it a vital tool in communicating school news and information to your school community.

The parents at Carlton Colville Primary have given some great feedback over the new school website.

Our parents have commented how easy it is to find the information they need and that they are far more inclined to use the 'new' website for the information they require.

Easy to edit for all staff

At Carlton Colville, one person is responsible for editing and updating the website. Therefore, it is imperative that they are able to post updates quickly and easily. Our websites are so easy to use that most schools require little or no training at all.

The speed and ease of the update process makes it very easy for a one-person team to keep the website refreshed and dynamic.

Expert support, which doesn't stop once the site is launched

One of our USPs is our support team. Support doesn't end once the build is complete. Full support is included in our annual fees and we don't charge for individual edits or amendments.

Carlton Colville were really impressed with the team throughout the build and felt supported throughout the process.

The support team were (and still are) with us every step of the way and appreciated that designing a website is a holistic project and that many things changed numerous times during the build with the brief before publication. We get regular communication from the team and they are always on hand, and respond quickly, when we need advice or run into an issue.



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